PATRICK HOUSE



12/1/2013

The Way Forward

COMPASSION IN ACTION

Patrick House



Patrick House is a community / recovery hub, which meets the needs of the whole community. We are situated just outside Leigh town centre on Leigh Road.

We provide accommodation, office space, a function room and a community café.





Our Centre provides an opportunity for residents from across the borough to acess help in a comfortable, welcoming environment.

- We offer advice for social problems
- Provide facilities for activities and groups which combat loneliness and social isolation
- Volunteering opportunities
- Training
- Accomodation

Appartments

We have ten fully furnished appartments on the first floor of Patrick House. Our appartments are finished to the highest standard. This is part of our ethos of rewarding individuals who engage with our recovery programme and Personal Development Plan. We encourage residents to take a pride in their surroundings particularly their own personal space and to work together with other residents to make Patrick House a positive place that encourages recovery.



As well as the appartments our residents have access to dedicated spaces for recreational activities, a laundrette and quiet rooms for groups or one to one sessions which require privacy.

The Method – Making the Links

Patrick House is designed to get care agencies together to work more effectively. We encourage local third sector, grass roots projects as well as statutory providers to work with us in the community. Patrick House has enabled us to create new, more effective ways of working with agencies that have resulted in closer, joined up working practices. We are always developing new partnerships. Patrick House has enabled Compassion in Action to create an environment where the client's needs can be met and effective care planning can be instituted. This means that if a referral is made we have a range of options.



The diagram above represents the opportunities open to an individual who presents with multiple needs. At the moment we are developing future pathways into services that begin with a referral to Patrick House. This will involve working with specialized providers who will be bringing staff into Patrick House to introduce their service users to the community. This would allow service users with complex needs, from across the borough, to access day sessions or residential programs.

Partnerships and Community

We have the facilities in Patrick House which allow us to invite the specialist providers listed below to meet and work within the building.

Stanguide, employment placement providers,

I.A.S, disability and special needs,

True Colours, disability and special needs

Debtscape C.I.C, who are working with individuals with debt problems, and are currently in residence at Patrick House,

Counciling and Training Organisation NW, specialist counciling

Beacon Trust, Gambling Addiction counciling.

Blue Orchid, business startup advice

Wigan Housing Solutions, Providing the bond scheme.

Homeless Forum, discussing the problems of homelessness.

As well as the above, agencies from the third sector and statutory services. Various NHS providers utilize our board room and function room to provide training and hold conferences. This has allowed us to facilitate a number of certificated courses for our own service users, the local community and our partner agencies. The volume of clients that are using the hubs has risen to such an extent that we have had to re plan and develop office pods to facilitate more groups.

Community Café, Lunch Club and Bingo Afternoons

The café at Patrick house caters for all of the community; we provide buffet lunches and three course meals for the groups and organisations that use Patrick house. Our lunch clubs and weekly bingo sessions for the over 50's are a big success.





The ladies recently met up at Patrick House and went to see 'Singing in the Rain' at Liverpool accompanied by one of our residents who also volunteers in the Community Café. We are also hosting events which commemorate the D Day Landings.

The way that we operate the community café has changed. We originally had an outside provider operating our café, but due to the nature of our work, and our ethos of accommodating the whole community, we found that this provision just wasn't flexible enough. We have now brought the café management in house, and are able to include our volunteers and the local community in the delivery of the café. We are developing the café as a social enterprise. This project is providing both training for service users and social evenings for the community. We have extended the opening hours to include evenings and weekends. The café is now a developing income stream as well as a provider of training and structured daycare for our clients and the residents of Patrick House.

Friday Night Music.

Our Friday night music project has been very successful at both actively reaching and engaging with residents from the Borough. A number of people from across the borough have begun to learn instruments and engaged further with the project from doing this We are currently planning a recovery evening to cater for individuals whose lives have been adversely affected by issues such as drugs and alcohol, mental illness or life trauma that has led to social isolation. The evening will feature local musicians and groups that have evolved from the Friday music sessions.









Lunch Boxes and Easter Eggs

During the Easter holidays we provided free lunch boxes for the children who came into the café with their parents. These lunch boxes contained a healthy lunch of fresh fruit and sandwiches. We also included tooth paste and tooth brushes. On Thursday of Easter week players from Leigh Centurions and their mascot Parky Pig delivered donated Easter Eggs for underprivileged children within the Borough. This is part of a bigger strategy of, 'supporting families....and engage with the wider community'. We are also actively taking our work out of the building to meet the community and transform the area.



Friends of Lillford Park and Bees and Recovery

We are currently working in partnership with the Voluntary Organisations *Bees and Recovery,* and the *Friends of Lillford Park* to introduce bee hives back into the park. The Friends of Lillford Park currently host their AGM at Patrick House and our residents are actively involved with the restoration and maintenance of the park.

One of our residents and three individuals from the local community, who have taken an interest in bee keeping, will be volunteering alongside the members of Lillford Park to create a team of beekeepers. Bees and Recovery, who operate from a hub at Patrick House, will supply the training and equipment.



The Future

We are currently working with our partners to expand the site and are looking for funding to make this happen more quickly. This expansion will be aimed at the special needs residence and will involve the purchase and renovation of further properties. Next year we will have a further ten units on the site that will be totally dedicated to special needs clients.

We are committed to diversity and recovery. We need our partners to feel that their service users are going to be placed in a safe environment. We currently have a strong cohort of individuals in recovery living on the site. These individuals are committed to offering friendship and support to neighbors and are currently engaged with the charity. We are delivering furniture, food and clothes to the most needy in the borough as well as restoring furniture, operating a food bank and various gardening projects that are creating a pleasant environment in the local area.